

		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
1a. Do you use the Libraries web site or any of our electronic interfaces or subscriptions (such as Barton, Vera, JSTOR, Lexis-Nexis, Web of Science, etc.)?	Yes	1,606	2,691	259	302	576	5,434
		77.3%	91.8%	92.8%	95.6%	80.6%	86.0%
	No	472	239	20	14	139	884
		22.7%	8.2%	7.2%	4.4%	19.4%	14.0%
	Total	2,078	2,930	279	316	715	6,318
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
1b. Which of the MIT Libraries do you use? Check all that apply.	1b. Aeronautics / Astronautics Library (33-111)	120	273	21	20	58	492
		2.2%	3.7%	3.0%	3.0%	3.4%	3.1%
	1b. Barker Engineering Library (10-500)	894	1,497	112	119	297	2,919
		16.6%	20.5%	16.1%	17.7%	17.4%	18.5%
	1b. Dewey Library of Management and Social Sciences (E53-100)	436	1,025	91	43	176	1,771
		8.1%	14.0%	13.1%	6.4%	10.3%	11.2%
	1b. Humanities Library (within the Hayden Library, 14S-200)	1,437	1,189	108	80	258	3,072
		26.7%	16.3%	15.5%	11.9%	15.1%	19.5%
	1b. Information Intersection, Stata Center (32, Student Street)	97	109	4	7	19	236
		1.8%	1.5%	0.6%	1.0%	1.1%	1.5%
	1b. Institute Archives and Special Collections (14N-118)	38	85	21	10	43	197
		0.7%	1.2%	3.0%	1.5%	2.5%	1.2%
	1b. Lewis Music Library (14E-109)	574	413	25	33	82	1,127
		10.7%	5.6%	3.6%	4.9%	4.8%	7.1%
	1b. Library Storage Annex (N57-200), formerly the Retrospective Collection (RSC)	31	161	28	24	53	297
		0.6%	2.2%	4.0%	3.6%	3.1%	1.9%
	1b. Lindgren Library of Earth, Atmospheric and Planetary Sciences (54-200)	115	203	30	26	59	433
		2.1%	2.8%	4.3%	3.9%	3.5%	2.7%
	1b. Rotch Library of Architecture and Planning (7-238)	356	500	44	14	106	1,020
		6.6%	6.8%	6.3%	2.1%	6.2%	6.5%
	1b. Rotch Visual Collections (7-304)	51	93	24	2	30	200
		0.9%	1.3%	3.4%	0.3%	1.8%	1.3%
	1b. Science Library (within the Hayden Library, 14S-100)	967	1,627	166	247	398	3,405
		18.0%	22.2%	23.8%	36.8%	23.3%	21.6%
	1b. I do not use any of the Libraries	256	138	23	46	131	594
		4.8%	1.9%	3.3%	6.9%	7.7%	3.8%
	Total	2,105	2,957	287	324	723	6,396
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
2a. AWARENESS Electronic journals, books, and other materials (e.g., JSTOR, LexisNexis, Nature, Science)	Aware	1,659	2,657	257	293	555	5,421
		86.9%	95.6%	96.6%	98.7%	88.8%	92.2%
	Not aware	250	123	9	4	70	456
2b. AWARENESS Print, published books and journals	Aware	1,803	2,687	260	289	584	5,623
		95.1%	97.4%	98.5%	97.6%	95.3%	96.5%
	Not aware	92	72	4	7	29	204
2c. AWARENESS Course reserves in electronic form	Aware	725	1,079	131	101	202	2,238
		38.3%	39.2%	49.8%	34.8%	34.1%	38.6%
	Not aware	1,166	1,676	132	189	391	3,554
2d. AWARENESS Visual images (e.g., photos, slides)	Aware	754	867	97	71	172	1,961
		40.0%	31.5%	38.0%	24.4%	29.2%	34.0%
	Not aware	1,131	1,884	158	220	418	3,811
3a. AWARENESS Barton, the Libraries online catalog	Aware	1,598	2,546	249	270	543	5,206
		60.0%	68.5%	62.0%	75.6%	70.8%	66.0%

		84.5%	92.4%	95.8%	92.2%	88.1%	89.5%
	Not aware	294	210	11	23	73	611
		15.5%	7.6%	4.2%	7.8%	11.9%	10.5%
3b. AWARENESS Vera, the Libraries gateway to our electronic subscriptions	Aware	1,324	2,366	227	246	440	4,603
		70.1%	85.9%	87.0%	84.8%	72.2%	79.3%
	Not aware	564	389	34	44	169	1,200
		29.9%	14.1%	13.0%	15.2%	27.8%	20.7%
3c. AWARENESS Google Scholar to access library subscriptions	Aware	528	973	90	96	171	1,858
		28.0%	35.4%	34.7%	33.0%	28.2%	32.1%
	Not aware	1,356	1,773	169	195	436	3,929
		72.0%	64.6%	65.3%	67.0%	71.8%	67.9%
3d. AWARENESS Delivery of books from one MIT library to another for pick-up	Aware	910	1,669	174	155	346	3,254
		48.2%	60.7%	66.4%	53.6%	57.3%	56.2%
	Not aware	978	1,081	88	134	258	2,539
		51.8%	39.3%	33.6%	46.4%	42.7%	43.8%
3e. AWARENESS Getting articles that MIT owns copied and sent to you for a fee (photocopied or via Web-Docs)	Aware	356	928	117	142	242	1,785
		18.9%	33.8%	44.8%	49.1%	39.9%	30.8%
	Not aware	1,527	1,819	144	147	365	4,002
		81.1%	66.2%	55.2%	50.9%	60.1%	69.2%
4a. AWARENESS Assistance from library staff in person, by email, or by phone (e.g., Ask Us!)	Aware	1,660	2,517	238	250	554	5,219
		88.4%	92.2%	93.3%	86.8%	91.7%	90.7%
	Not aware	218	213	17	38	50	536
		11.6%	7.8%	6.7%	13.2%	8.3%	9.3%
4b. AWARENESS One-on-one appointments with a librarian (research consultation)	Aware	404	975	146	66	207	1,798
		21.5%	35.8%	57.9%	23.1%	34.7%	31.3%
	Not aware	1,473	1,752	106	220	390	3,941
		78.5%	64.2%	42.1%	76.9%	65.3%	68.7%
4c. AWARENESS Instruction by librarians for specific MIT classes	Aware	740	828	104	49	116	1,837
		39.5%	30.4%	41.3%	17.1%	19.7%	32.1%
	Not aware	1,134	1,895	148	238	474	3,889
		60.5%	69.6%	58.7%	82.9%	80.3%	67.9%
4d. AWARENESS Workshops taught by librarians, not tied to a particular MIT class	Aware	442	1,338	98	84	135	2,097
		23.6%	49.3%	39.0%	29.5%	22.8%	36.7%
	Not aware	1,428	1,378	153	201	458	3,618
		76.4%	50.7%	61.0%	70.5%	77.2%	63.3%
5a. AWARENESS Your Account (manages your library account in the library catalog, Barton)	Aware	1,168	2,079	119	211	335	3,912
		62.1%	75.8%	47.2%	73.0%	55.3%	67.8%
	Not aware	712	664	133	78	271	1,858
		37.9%	24.2%	52.8%	27.0%	44.7%	32.2%
5b. AWARENESS Bibliographic management tools (helps you to organize references and create a bibliography, e.g., RefWorks, EndNote)	Aware	357	743	56	81	114	1,351
		19.0%	27.1%	22.4%	28.2%	19.1%	23.5%
	Not aware	1,520	1,994	194	206	484	4,398
		81.0%	72.9%	77.6%	71.8%	80.9%	76.5%
5c. AWARENESS Social Science Data Services	Aware	166	225	30	8	50	479
		8.9%	8.2%	12.2%	2.8%	8.5%	8.4%
	Not aware	1,705	2,507	216	273	540	5,241
		91.1%	91.8%	87.8%	97.2%	91.5%	91.6%
5d. AWARENESS Library Web pages created for use by a particular class	Aware	706	362	26	26	66	1,186
		37.7%	13.3%	10.5%	9.2%	11.3%	20.8%
	Not aware	1,169	2,364	221	256	518	4,528
		62.3%	86.7%	89.5%	90.8%	88.7%	79.2%
5e. AWARENESS Library guides to researching specific subjects	Aware	475	550	47	37	80	1,189
		25.4%	20.2%	19.0%	13.2%	13.5%	20.8%
	Not aware	1,397	2,169	200	244	511	4,521
		74.6%	79.8%	81.0%	86.8%	86.5%	79.2%
5f. AWARENESS Collection of links to online reference materials (Virtual Reference Collection)	Aware	568	759	58	62	149	1,596
		30.3%	27.8%	23.5%	21.9%	25.1%	27.8%

	Not aware	1,306	1,976	189	221	445	4,137
		69.7%	72.2%	76.5%	78.1%	74.9%	72.2%
5g. AWARENESS Information navigator	Aware	236	286	7	21	47	597
		12.7%	10.5%	2.9%	7.5%	8.0%	10.5%
	Not aware	1,629	2,427	237	258	540	5,091
		87.3%	89.5%	97.1%	92.5%	92.0%	89.5%
6a. AWARENESS Services to archive your digital work (e.g., scanning services, DSpace, Metadata Services)	Aware	204	447	96	34	134	915
		11.0%	16.5%	38.1%	12.1%	22.4%	16.1%
	Not aware	1,650	2,265	156	247	464	4,782
		89.0%	83.5%	61.9%	87.9%	77.6%	83.9%
6b. AWARENESS Assistance with copyright management	Aware	161	258	68	11	60	558
		8.7%	9.5%	27.3%	3.9%	10.1%	9.8%
	Not aware	1,689	2,447	181	268	532	5,117
		91.3%	90.5%	72.7%	96.1%	89.9%	90.2%
7a. AWARENESS Group study spaces	Aware	1,653	2,270	130	165	283	4,501
		87.9%	82.9%	52.0%	58.1%	48.0%	78.4%
	Not aware	228	469	120	119	306	1,242
		12.1%	17.1%	48.0%	41.9%	52.0%	21.6%
7b. AWARENESS Individual study spaces	Aware	1,716	2,419	184	202	404	4,925
		91.3%	88.4%	73.0%	71.1%	68.2%	85.7%
	Not aware	164	318	68	82	188	820
		8.7%	11.6%	27.0%	28.9%	31.8%	14.3%
7c. AWARENESS Photocopiers	Aware	1,602	2,506	230	246	524	5,108
		85.4%	91.5%	91.3%	86.9%	88.1%	88.9%
	Not aware	273	233	22	37	71	636
		14.6%	8.5%	8.7%	13.1%	11.9%	11.1%
7d. AWARENESS Scanners	Aware	786	1,082	82	83	189	2,222
		41.9%	39.6%	32.9%	29.5%	32.1%	38.8%
	Not aware	1,089	1,649	167	198	399	3,502
		58.1%	60.4%	67.1%	70.5%	67.9%	61.2%
7e. AWARENESS Laptops available for loan	Aware	570	873	30	51	82	1,606
		30.5%	32.0%	11.9%	18.0%	13.8%	28.0%
	Not aware	1,298	1,859	222	233	514	4,126
		69.5%	68.0%	88.1%	82.0%	86.2%	72.0%
7f. AWARENESS Geographical Information Systems Laboratory	Aware	223	487	32	17	59	818
		11.9%	17.9%	13.0%	6.1%	10.2%	14.4%
	Not aware	1,649	2,235	214	263	521	4,882
		88.1%	82.1%	87.0%	93.9%	89.8%	85.6%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
2a. IMPORTANCE Electronic journals, books, and other materials (e.g., JSTOR, LexisNexis, Nature, Science)	Not important	94	28	6	0	14	142
		5.5%	1.0%	2.3%	0.0%	2.4%	2.6%
	Somewhat important	383	171	12	3	40	609
		22.3%	6.3%	4.6%	1.0%	6.9%	10.9%
	Very important	516	427	37	17	114	1,111
		30.0%	15.8%	14.3%	5.7%	19.7%	20.0%
	Essential	725	2,085	204	276	412	3,702
		42.2%	76.9%	78.8%	93.2%	71.0%	66.5%
2b. IMPORTANCE Print, published books and journals	Not important	86	56	4	3	15	164
		4.9%	2.1%	1.5%	1.1%	2.5%	2.9%
	Somewhat important	394	382	35	37	79	927
		22.4%	14.2%	13.4%	13.0%	13.4%	16.6%
	Very important	536	737	53	77	149	1,552
		30.5%	27.5%	20.2%	27.0%	25.3%	27.8%
	Essential	740	1,506	170	168	347	2,931
		42.1%	56.2%	64.9%	58.9%	58.8%	52.6%

2c. IMPORTANCE Course reserves in electronic form	Not important	121	269	36	53	136	615
		9.5%	14.0%	19.1%	32.9%	38.7%	15.8%
	Somewhat important	425	629	62	43	85	1,244
		33.5%	32.8%	33.0%	26.7%	24.2%	32.0%
	Very important	437	586	50	32	79	1,184
		34.5%	30.6%	26.6%	19.9%	22.5%	30.5%
	Essential	285	433	40	33	51	842
		22.5%	22.6%	21.3%	20.5%	14.5%	21.7%
2d. IMPORTANCE Visual images (e.g., photos, slides)	Not important	305	528	48	56	109	1,046
		27.0%	32.4%	33.1%	37.3%	34.7%	31.1%
	Somewhat important	539	646	66	60	104	1,415
		47.7%	39.7%	45.5%	40.0%	33.1%	42.0%
	Very important	211	286	17	20	61	595
		18.7%	17.6%	11.7%	13.3%	19.4%	17.7%
	Essential	75	169	14	14	40	312
		6.6%	10.4%	9.7%	9.3%	12.7%	9.3%
3a. IMPORTANCE Barton, the Libraries online catalog	Not important	41	26	3	3	12	85
		2.5%	1.0%	1.2%	1.1%	2.2%	1.6%
	Somewhat important	243	146	16	17	47	469
		14.7%	5.6%	6.5%	6.3%	8.6%	8.8%
	Very important	424	498	40	42	102	1,106
		25.7%	19.2%	16.2%	15.6%	18.7%	20.9%
	Essential	940	1,921	188	208	384	3,641
		57.0%	74.1%	76.1%	77.0%	70.5%	68.7%
3b. IMPORTANCE Vera, the Libraries gateway to our electronic subscriptions	Not important	53	24	2	0	16	95
		3.6%	1.0%	0.9%	0.0%	3.3%	1.9%
	Somewhat important	268	131	9	10	33	451
		18.2%	5.3%	3.9%	4.0%	6.8%	9.2%
	Very important	422	439	19	36	80	996
		28.7%	17.6%	8.2%	14.4%	16.5%	20.2%
	Essential	726	1,898	201	204	356	3,385
		49.4%	76.2%	87.0%	81.6%	73.4%	68.7%
3c. IMPORTANCE Google Scholar to access library subscriptions	Not important	71	102	6	9	20	208
		7.5%	6.5%	4.7%	5.7%	7.5%	6.8%
	Somewhat important	343	482	37	49	78	989
		36.1%	30.8%	29.1%	30.8%	29.3%	32.3%
	Very important	323	540	44	54	86	1,047
		34.0%	34.5%	34.6%	34.0%	32.3%	34.1%
	Essential	212	441	40	47	82	822
		22.3%	28.2%	31.5%	29.6%	30.8%	26.8%
3d. IMPORTANCE Delivery of books from one MIT library to another for pick-up	Not important	327	510	41	47	113	1,038
		25.6%	23.5%	19.4%	22.1%	26.2%	24.1%
	Somewhat important	504	810	89	84	160	1,647
		39.5%	37.3%	42.2%	39.4%	37.0%	38.3%
	Very important	285	503	51	46	102	987
		22.3%	23.2%	24.2%	21.6%	23.6%	22.9%
	Essential	161	347	30	36	57	631
		12.6%	16.0%	14.2%	16.9%	13.2%	14.7%
3e. IMPORTANCE Getting articles that MIT owns copied and sent to you for a fee (photocopied or via Web-Docs)	Not important	211	444	47	47	106	855
		20.8%	24.1%	26.9%	23.3%	27.5%	23.6%
	Somewhat important	424	689	62	73	142	1,390
		41.7%	37.5%	35.4%	36.1%	36.9%	38.4%
	Very important	261	422	31	41	77	832
		25.7%	22.9%	17.7%	20.3%	20.0%	23.0%
	Essential	120	284	35	41	60	540
		11.8%	15.4%	20.0%	20.3%	15.6%	14.9%
4a. IMPORTANCE Assistance from library staff in	Not important	70	84	11	18	29	212

person, by email, or by phone (e.g., Ask Us!)		4.2%	3.4%	4.7%	6.9%	5.3%	4.1%
	Somewhat important	382	541	65	54	103	1,145
		23.2%	21.6%	27.8%	20.8%	18.8%	22.0%
	Very important	539	897	66	93	200	1,795
		32.7%	35.8%	28.2%	35.9%	36.4%	34.6%
	Essential	657	982	92	94	217	2,042
4b. IMPORTANCE One-on-one appointments with a librarian (research consultation)		39.9%	39.2%	39.3%	36.3%	39.5%	39.3%
	Not important	130	227	36	39	69	501
		12.8%	13.4%	21.7%	25.0%	20.2%	14.8%
	Somewhat important	397	637	63	60	121	1,278
		39.1%	37.5%	38.0%	38.5%	35.4%	37.8%
	Very important	342	532	46	35	94	1,049
4c. IMPORTANCE Instruction by librarians for specific MIT classes		33.7%	31.3%	27.7%	22.4%	27.5%	31.1%
	Essential	146	302	21	22	58	549
		14.4%	17.8%	12.7%	14.1%	17.0%	16.3%
	Not important	184	289	28	48	88	637
		16.2%	19.2%	21.1%	35.6%	33.1%	20.0%
	Somewhat important	514	652	60	52	81	1,359
4d. IMPORTANCE Workshops taught by librarians, not tied to a particular MIT class		45.2%	43.3%	45.1%	38.5%	30.5%	42.8%
	Very important	315	381	32	22	61	811
		27.7%	25.3%	24.1%	16.3%	22.9%	25.5%
	Essential	124	185	13	13	36	371
		10.9%	12.3%	9.8%	9.6%	13.5%	11.7%
	Not important	211	294	26	36	80	647
5a. IMPORTANCE Your Account (manages your library account in the library catalog, Barton)		22.5%	17.4%	21.3%	25.9%	30.9%	20.5%
	Somewhat important	471	776	58	64	99	1,468
		50.2%	45.8%	47.5%	46.0%	38.2%	46.6%
	Very important	187	440	28	29	51	735
		19.9%	26.0%	23.0%	20.9%	19.7%	23.3%
	Essential	70	183	10	10	29	302
5b. IMPORTANCE Bibliographic management tools (helps you to organize references and create a bibliography, e.g., RefWorks, EndNote)		7.5%	10.8%	8.2%	7.2%	11.2%	9.6%
	Not important	69	58	12	12	39	190
		5.0%	2.5%	8.4%	5.2%	10.3%	4.3%
	Somewhat important	338	421	47	50	99	955
		24.7%	18.5%	32.9%	21.7%	26.1%	21.7%
	Very important	447	707	37	56	114	1,361
5c. IMPORTANCE Social Science Data Services		32.6%	31.0%	25.9%	24.3%	30.1%	30.9%
	Essential	516	1,093	47	112	127	1,895
		37.7%	48.0%	32.9%	48.7%	33.5%	43.1%
	Not important	64	106	20	19	34	243
		6.5%	6.3%	16.3%	10.5%	12.1%	7.5%
	Somewhat important	338	428	38	43	89	936
5d. IMPORTANCE Library Web pages created for use by a particular class		34.3%	25.4%	30.9%	23.8%	31.6%	28.7%
	Very important	397	654	36	56	93	1,236
		40.3%	38.8%	29.3%	30.9%	33.0%	37.9%
	Essential	187	498	29	63	66	843
		19.0%	29.5%	23.6%	34.8%	23.4%	25.9%
	Not important	81	182	24	33	55	375
5e. IMPORTANCE Library Web pages created for use by a particular class		14.6%	22.0%	39.3%	48.5%	35.0%	22.5%
	Somewhat important	267	307	16	15	48	653
		48.3%	37.2%	26.2%	22.1%	30.6%	39.2%
	Very important	146	209	12	13	33	413
		26.4%	25.3%	19.7%	19.1%	21.0%	24.8%
	Essential	59	128	9	7	21	224
5f. IMPORTANCE Library Web pages created for use by a particular class		10.7%	15.5%	14.8%	10.3%	13.4%	13.5%
	Not important	110	175	22	34	67	408
5g. IMPORTANCE Library Web pages created for use by a particular class		10.9%	17.7%	33.3%	35.8%	35.4%	17.4%

	Somewhat important	415	399	19	35	58	926
		41.3%	40.4%	28.8%	36.8%	30.7%	39.5%
	Very important	338	272	22	16	41	689
		33.6%	27.6%	33.3%	16.8%	21.7%	29.4%
	Essential	143	141	3	10	23	320
		14.2%	14.3%	4.5%	10.5%	12.2%	13.7%
	Not important	74	103	13	25	31	246
		8.2%	8.6%	15.5%	21.7%	15.2%	9.8%
5e. IMPORTANCE Library guides to researching specific subjects	Somewhat important	351	443	39	38	72	943
		38.9%	36.9%	46.4%	33.0%	35.3%	37.6%
	Very important	336	436	21	27	63	883
		37.2%	36.4%	25.0%	23.5%	30.9%	35.2%
	Essential	142	217	11	25	38	433
		15.7%	18.1%	13.1%	21.7%	18.6%	17.3%
5f. IMPORTANCE Collection of links to online reference materials (Virtual Reference Collection)	Not important	55	66	6	15	25	167
		6.0%	5.0%	6.6%	11.5%	10.0%	6.2%
	Somewhat important	345	422	33	42	70	912
		37.3%	31.9%	36.3%	32.3%	28.1%	33.6%
	Very important	348	502	29	40	87	1,006
		37.7%	38.0%	31.9%	30.8%	34.9%	37.1%
	Essential	176	331	23	33	67	630
		19.0%	25.1%	25.3%	25.4%	26.9%	23.2%
5g. IMPORTANCE Information navigator	Not important	60	82	9	16	26	193
		10.1%	10.1%	27.3%	18.0%	18.4%	11.5%
	Somewhat important	269	328	18	35	50	700
		45.1%	40.3%	54.5%	39.3%	35.5%	41.8%
	Very important	179	267	4	24	40	514
		30.0%	32.8%	12.1%	27.0%	28.4%	30.7%
	Essential	88	137	2	14	25	266
		14.8%	16.8%	6.1%	15.7%	17.7%	15.9%
6a. IMPORTANCE Services to archive your digital work (e.g., scanning services, DSpace, Metadata Services)	Not important	94	113	20	25	52	304
		11.3%	7.9%	16.8%	17.9%	19.8%	11.0%
	Somewhat important	289	448	43	55	84	919
		34.9%	31.5%	36.1%	39.3%	31.9%	33.1%
	Very important	297	554	37	37	85	1,010
		35.8%	38.9%	31.1%	26.4%	32.3%	36.4%
	Essential	149	308	19	23	42	541
		18.0%	21.6%	16.0%	16.4%	16.0%	19.5%
6b. IMPORTANCE Assistance with copyright management	Not important	95	106	15	21	53	290
		11.2%	7.8%	13.0%	16.3%	20.9%	10.7%
	Somewhat important	231	371	33	37	81	753
		27.3%	27.2%	28.7%	28.7%	31.9%	27.8%
	Very important	317	529	51	54	75	1,026
		37.4%	38.8%	44.3%	41.9%	29.5%	37.9%
	Essential	204	359	16	17	45	641
		24.1%	26.3%	13.9%	13.2%	17.7%	23.7%
7a. IMPORTANCE Group study spaces	Not important	91	289	30	49	125	584
		5.3%	11.7%	20.3%	24.4%	35.1%	12.0%
	Somewhat important	374	620	40	53	90	1,177
		21.9%	25.1%	27.0%	26.4%	25.3%	24.1%
	Very important	523	715	54	54	76	1,422
		30.7%	28.9%	36.5%	26.9%	21.3%	29.1%
	Essential	716	848	24	45	65	1,698
		42.0%	34.3%	16.2%	22.4%	18.3%	34.8%
7b. IMPORTANCE Individual study spaces	Not important	64	176	17	39	84	380
		3.7%	7.0%	9.6%	17.4%	20.2%	7.5%
	Somewhat important	230	430	41	41	97	839

		13.4%	17.1%	23.2%	18.3%	23.4%	16.6%
	Very important	461	704	58	57	106	1,386
		26.8%	28.0%	32.8%	25.4%	25.5%	27.5%
	Essential	967	1,200	61	87	128	2,443
		56.2%	47.8%	34.5%	38.8%	30.8%	48.4%
7c. IMPORTANCE Photocopiers	Not important	80	138	12	14	44	288
		4.8%	5.4%	5.7%	5.6%	9.0%	5.6%
	Somewhat important	347	460	38	27	91	963
		20.9%	18.1%	18.1%	10.9%	18.7%	18.7%
	Very important	510	702	49	58	123	1,442
		30.8%	27.6%	23.3%	23.4%	25.3%	28.0%
7d. IMPORTANCE Scanners	Essential	721	1,240	111	149	229	2,450
		43.5%	48.8%	52.9%	60.1%	47.0%	47.6%
	Not important	87	194	18	23	62	384
		6.4%	9.5%	12.9%	12.6%	18.2%	9.5%
	Somewhat important	383	600	49	48	99	1,179
		28.3%	29.5%	35.0%	26.2%	29.0%	29.1%
7e. IMPORTANCE Laptops available for loan	Very important	485	662	42	63	99	1,351
		35.8%	32.5%	30.0%	34.4%	29.0%	33.3%
	Essential	398	578	31	49	81	1,137
		29.4%	28.4%	22.1%	26.8%	23.8%	28.1%
	Not important	279	591	49	51	118	1,088
		23.0%	31.6%	43.8%	29.3%	39.7%	29.7%
7f. IMPORTANCE Geographical Information Systems Laboratory	Somewhat important	436	685	41	63	103	1,328
		35.9%	36.7%	36.6%	36.2%	34.7%	36.2%
	Very important	306	367	17	36	50	776
		25.2%	19.6%	15.2%	20.7%	16.8%	21.2%
	Essential	192	226	5	24	26	473
		15.8%	12.1%	4.5%	13.8%	8.8%	12.9%
	Not important	100	186	19	28	57	390
		18.9%	19.5%	33.9%	36.4%	35.6%	22.0%
	Somewhat important	218	339	17	28	46	648
		41.1%	35.6%	30.4%	36.4%	28.8%	36.5%
	Very important	117	218	11	13	38	397
		22.1%	22.9%	19.6%	16.9%	23.8%	22.4%
	Essential	95	210	9	8	19	341
		17.9%	22.0%	16.1%	10.4%	11.9%	19.2%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
2a. SATISFACTION Electronic journals, books, and other materials (e.g., JSTOR, LexisNexis, Nature, Science)	Very dissatisfied	8	12	0	4	4	28
		0.5%	0.5%	0.0%	1.4%	0.8%	0.5%
	Somewhat dissatisfied	51	75	5	10	19	160
		3.4%	2.9%	2.1%	3.5%	3.7%	3.1%
	Neutral	301	215	11	13	39	579
		20.1%	8.4%	4.7%	4.5%	7.6%	11.4%
2b. SATISFACTION Print, published books and journals	Somewhat satisfied	608	1,095	88	111	140	2,042
		40.6%	42.8%	37.6%	38.8%	27.1%	40.1%
	Very satisfied	528	1,163	130	148	314	2,283
		35.3%	45.4%	55.6%	51.7%	60.9%	44.8%
	Very dissatisfied	8	21	4	2	2	37
		0.5%	0.8%	1.7%	0.8%	0.4%	0.7%
	Somewhat dissatisfied	43	75	10	7	14	149
		2.7%	3.0%	4.3%	2.7%	2.7%	2.9%
	Neutral	372	397	21	37	57	884
		23.5%	15.6%	9.1%	14.1%	11.0%	17.2%
	Somewhat satisfied	624	1,050	93	101	170	2,038

		39.4%	41.3%	40.3%	38.4%	32.7%	39.7%
	Very satisfied	538	997	103	116	277	2,031
		33.9%	39.3%	44.6%	44.1%	53.3%	39.5%
2c. SATISFACTION Course reserves in electronic form	Very dissatisfied	8	16	2	0	1	27
		1.0%	1.4%	2.1%	0.0%	0.7%	1.2%
	Somewhat dissatisfied	61	52	3	1	2	119
		7.9%	4.7%	3.1%	1.4%	1.4%	5.4%
	Neutral	297	503	37	39	73	949
		38.3%	45.4%	38.1%	54.2%	49.3%	43.1%
	Somewhat satisfied	225	300	26	10	31	592
		29.0%	27.1%	26.8%	13.9%	20.9%	26.9%
	Very satisfied	184	238	29	22	41	514
		23.7%	21.5%	29.9%	30.6%	27.7%	23.4%
2d. SATISFACTION Visual images (e.g., photos, slides)	Very dissatisfied	8	14	3	0	1	26
		1.3%	1.7%	4.5%	0.0%	0.7%	1.5%
	Somewhat dissatisfied	22	27	2	0	4	55
		3.6%	3.3%	3.0%	0.0%	2.9%	3.2%
	Neutral	376	530	39	45	79	1,069
		61.2%	64.4%	59.1%	72.6%	58.1%	62.8%
	Somewhat satisfied	122	152	15	8	22	319
		19.9%	18.5%	22.7%	12.9%	16.2%	18.8%
	Very satisfied	86	100	7	9	30	232
		14.0%	12.2%	10.6%	14.5%	22.1%	13.6%
3a. SATISFACTION Barton, the Libraries online catalog	Very dissatisfied	7	30	2	4	3	46
		0.5%	1.2%	0.9%	1.5%	0.6%	0.9%
	Somewhat dissatisfied	77	106	9	4	13	209
		5.1%	4.3%	4.0%	1.5%	2.7%	4.2%
	Neutral	206	259	20	31	52	568
		13.5%	10.5%	8.8%	11.9%	10.8%	11.5%
	Somewhat satisfied	610	970	78	94	167	1,919
		40.1%	39.5%	34.4%	36.2%	34.7%	38.8%
	Very satisfied	622	1,093	118	127	246	2,206
		40.9%	44.5%	52.0%	48.8%	51.1%	44.6%
3b. SATISFACTION Vera, the Libraries gateway to our electronic subscriptions	Very dissatisfied	18	14	3	5	4	44
		1.4%	0.6%	1.4%	2.1%	1.0%	1.0%
	Somewhat dissatisfied	71	104	7	8	13	203
		5.5%	4.5%	3.2%	3.4%	3.2%	4.5%
	Neutral	259	271	13	14	43	600
		20.2%	11.6%	5.9%	5.9%	10.5%	13.4%
	Somewhat satisfied	479	903	77	79	129	1,667
		37.4%	38.7%	35.0%	33.5%	31.4%	37.2%
	Very satisfied	455	1,044	120	130	222	1,971
		35.5%	44.7%	54.5%	55.1%	54.0%	43.9%
3c. SATISFACTION Google Scholar to access library subscriptions	Very dissatisfied	1	9	0	1	1	12
		0.2%	0.8%	0.0%	0.9%	0.6%	0.6%
	Somewhat dissatisfied	24	29	0	4	3	60
		3.9%	2.6%	0.0%	3.6%	1.7%	2.8%
	Neutral	246	420	33	36	59	794
		39.5%	37.4%	34.7%	32.7%	33.7%	37.3%
	Somewhat satisfied	169	348	39	35	37	628
		27.2%	31.0%	41.1%	31.8%	21.1%	29.5%
	Very satisfied	182	318	23	34	75	632
		29.3%	28.3%	24.2%	30.9%	42.9%	29.7%
3d. SATISFACTION Delivery of books from one MIT library to another for pick-up	Very dissatisfied	3	9	1	0	1	14
		0.4%	0.6%	0.7%	0.0%	0.4%	0.5%
	Somewhat dissatisfied	23	29	3	1	1	57
		3.1%	2.1%	2.2%	0.8%	0.4%	2.1%

	Neutral	335	505	44	52	91	1,027
		45.5%	36.1%	32.6%	40.9%	34.9%	38.7%
	Somewhat satisfied	159	293	36	17	53	558
		21.6%	21.0%	26.7%	13.4%	20.3%	21.0%
	Very satisfied	216	562	51	57	115	1,001
		29.3%	40.2%	37.8%	44.9%	44.1%	37.7%
3e. SATISFACTION Getting articles that MIT owns copied and sent to you for a fee (photocopied or via Web-Docs)	Very dissatisfied	9	26	2	2	3	42
		1.9%	2.7%	2.1%	1.8%	1.6%	2.3%
	Somewhat dissatisfied	24	56	6	13	6	105
		5.1%	5.8%	6.2%	11.9%	3.2%	5.8%
	Neutral	264	488	41	44	82	919
		56.3%	50.8%	42.3%	40.4%	44.3%	50.5%
	Somewhat satisfied	81	185	22	24	36	348
		17.3%	19.3%	22.7%	22.0%	19.5%	19.1%
	Very satisfied	91	206	26	26	58	407
		19.4%	21.4%	26.8%	23.9%	31.4%	22.4%
	Very dissatisfied	12	11	4	3	0	30
		0.9%	0.5%	2.1%	1.4%	0.0%	0.7%
4a. SATISFACTION Assistance from library staff in person, by email, or by phone (e.g., Ask Us!)	Somewhat dissatisfied	40	37	3	2	5	87
		2.9%	1.7%	1.5%	0.9%	1.1%	1.9%
	Neutral	290	353	30	36	58	767
		20.8%	16.0%	15.4%	16.6%	12.5%	17.2%
	Somewhat satisfied	422	626	50	52	95	1,245
		30.3%	28.4%	25.6%	24.0%	20.5%	27.8%
	Very satisfied	628	1,178	108	124	305	2,343
		45.1%	53.4%	55.4%	57.1%	65.9%	52.4%
4b. SATISFACTION One-on-one appointments with a librarian (research consultation)	Very dissatisfied	4	3	1	0	1	9
		0.9%	0.4%	1.1%	0.0%	0.6%	0.6%
	Somewhat dissatisfied	12	14	2	0	1	29
		2.8%	1.7%	2.3%	0.0%	0.6%	1.8%
	Neutral	203	369	32	34	62	700
		47.7%	44.1%	36.8%	55.7%	36.5%	44.3%
	Somewhat satisfied	93	189	19	7	22	330
		21.8%	22.6%	21.8%	11.5%	12.9%	20.9%
	Very satisfied	114	262	33	20	84	513
		26.8%	31.3%	37.9%	32.8%	49.4%	32.4%
4c. SATISFACTION Instruction by librarians for specific MIT classes	Very dissatisfied	8	4	0	0	1	13
		1.1%	0.5%	0.0%	0.0%	0.9%	0.7%
	Somewhat dissatisfied	21	17	1	0	0	39
		2.8%	2.1%	1.5%	0.0%	0.0%	2.2%
	Neutral	310	397	31	31	53	822
		41.8%	48.8%	45.6%	67.4%	46.9%	46.1%
	Somewhat satisfied	246	200	12	4	12	474
		33.2%	24.6%	17.6%	8.7%	10.6%	26.6%
	Very satisfied	156	196	24	11	47	434
		21.1%	24.1%	35.3%	23.9%	41.6%	24.4%
4d. SATISFACTION Workshops taught by librarians, not tied to a particular MIT class	Very dissatisfied	2	7	0	0	1	10
		0.5%	0.7%	0.0%	0.0%	0.9%	0.6%
	Somewhat dissatisfied	15	18	0	0	0	33
		3.5%	1.8%	0.0%	0.0%	0.0%	2.0%
	Neutral	243	432	32	40	61	808
		57.4%	44.1%	53.3%	65.6%	54.5%	49.4%
	Somewhat satisfied	83	287	10	10	14	404
		19.6%	29.3%	16.7%	16.4%	12.5%	24.7%
	Very satisfied	80	235	18	11	36	380
		18.9%	24.0%	30.0%	18.0%	32.1%	23.2%
5a. SATISFACTION Your Account (manages your	Very dissatisfied	8	25	3	1	4	41

library account in the library catalog, Barton)		0.7%	1.2%	2.6%	0.5%	1.3%	1.1%
	Somewhat dissatisfied	49	74	3	11	10	147
		4.4%	3.7%	2.6%	5.5%	3.3%	3.9%
	Neutral	254	364	31	38	63	750
		22.7%	18.1%	27.0%	18.9%	20.7%	20.0%
	Somewhat satisfied	370	659	34	58	95	1,216
		33.0%	32.8%	29.6%	28.9%	31.1%	32.4%
	Very satisfied	439	886	44	93	133	1,595
		39.2%	44.1%	38.3%	46.3%	43.6%	42.5%
5b. SATISFACTION Bibliographic management tools (helps you to organize references and create a bibliography, e.g., RefWorks, EndNote)	Very dissatisfied	4	19	1	1	7	32
		0.9%	2.1%	1.7%	1.0%	5.0%	1.9%
	Somewhat dissatisfied	22	47	3	7	2	81
		4.7%	5.2%	5.0%	7.1%	1.4%	4.9%
	Neutral	205	382	33	34	73	727
		43.9%	42.3%	55.0%	34.7%	52.5%	43.6%
	Somewhat satisfied	125	281	13	25	35	479
		26.8%	31.1%	21.7%	25.5%	25.2%	28.7%
	Very satisfied	111	175	10	31	22	349
		23.8%	19.4%	16.7%	31.6%	15.8%	20.9%
5c. SATISFACTION Social Science Data Services	Very dissatisfied	1	6	0	0	1	8
		0.3%	1.3%	0.0%	0.0%	1.3%	0.9%
	Somewhat dissatisfied	12	11	0	0	0	23
		4.0%	2.3%	0.0%	0.0%	0.0%	2.5%
	Neutral	176	306	20	28	53	583
		58.5%	64.0%	57.1%	90.3%	68.8%	63.2%
	Somewhat satisfied	62	95	10	1	12	180
		20.6%	19.9%	28.6%	3.2%	15.6%	19.5%
	Very satisfied	50	60	5	2	11	128
		16.6%	12.6%	14.3%	6.5%	14.3%	13.9%
5d. SATISFACTION Library Web pages created for use by a particular class	Very dissatisfied	6	5	0	0	1	12
		0.9%	0.9%	0.0%	0.0%	1.2%	0.8%
	Somewhat dissatisfied	47	16	0	0	1	64
		6.7%	2.8%	0.0%	0.0%	1.2%	4.4%
	Neutral	270	325	21	28	52	696
		38.4%	56.0%	65.6%	63.6%	60.5%	48.1%
	Somewhat satisfied	213	140	7	8	13	381
		30.3%	24.1%	21.9%	18.2%	15.1%	26.3%
	Very satisfied	168	94	4	8	19	293
		23.9%	16.2%	12.5%	18.2%	22.1%	20.3%
5e. SATISFACTION Library guides to researching specific subjects	Very dissatisfied	6	7	0	0	2	15
		1.2%	1.0%	0.0%	0.0%	1.9%	1.0%
	Somewhat dissatisfied	25	26	0	0	2	53
		4.8%	3.7%	0.0%	0.0%	1.9%	3.7%
	Neutral	220	345	25	32	59	681
		42.5%	48.5%	53.2%	59.3%	56.7%	47.5%
	Somewhat satisfied	182	223	13	13	19	450
		35.1%	31.3%	27.7%	24.1%	18.3%	31.4%
	Very satisfied	85	111	9	9	22	236
		16.4%	15.6%	19.1%	16.7%	21.2%	16.4%
5f. SATISFACTION Collection of links to online reference materials (Virtual Reference Collection)	Very dissatisfied	3	8	0	0	2	13
		0.5%	0.9%	0.0%	0.0%	1.3%	0.7%
	Somewhat dissatisfied	16	29	0	2	5	52
		2.7%	3.3%	0.0%	2.7%	3.2%	2.9%
	Neutral	246	343	25	35	61	710
		41.1%	38.8%	43.1%	47.3%	39.4%	40.2%
	Somewhat satisfied	210	321	17	24	42	614
		35.1%	36.4%	29.3%	32.4%	27.1%	34.7%

	Very satisfied	123	182	16	13	45	379
		20.6%	20.6%	27.6%	17.6%	29.0%	21.4%
5g. SATISFACTION Information navigator	Very dissatisfied	3	6	0	0	0	9
		0.8%	1.1%	0.0%	0.0%	0.0%	0.9%
	Somewhat dissatisfied	11	13	0	0	1	25
		3.1%	2.5%	0.0%	0.0%	1.2%	2.4%
	Neutral	182	292	21	28	49	572
		51.6%	55.7%	91.3%	65.1%	59.0%	55.8%
	Somewhat satisfied	97	133	1	6	15	252
		27.5%	25.4%	4.3%	14.0%	18.1%	24.6%
6a. SATISFACTION Services to archive your digital work (e.g., scanning services, DSpace, Metadata Services)	Very satisfied	60	80	1	9	18	168
		17.0%	15.3%	4.3%	20.9%	21.7%	16.4%
	Very dissatisfied	4	12	2	0	0	18
		1.3%	2.0%	3.6%	0.0%	0.0%	1.6%
	Somewhat dissatisfied	14	17	5	1	3	40
		4.5%	2.8%	8.9%	1.9%	2.6%	3.5%
	Neutral	169	361	29	36	70	665
		54.9%	60.3%	51.8%	69.2%	59.8%	58.7%
6b. SATISFACTION Assistance with copyright management	Somewhat satisfied	69	121	16	11	24	241
		22.4%	20.2%	28.6%	21.2%	20.5%	21.3%
	Very satisfied	52	88	4	4	20	168
		16.9%	14.7%	7.1%	7.7%	17.1%	14.8%
	Very dissatisfied	7	8	0	0	0	15
		2.5%	1.7%	0.0%	0.0%	0.0%	1.6%
	Somewhat dissatisfied	8	13	2	1	1	25
		2.9%	2.8%	4.1%	2.9%	1.2%	2.7%
7a. SATISFACTION Group study spaces	Neutral	167	312	26	28	60	593
		60.5%	67.1%	53.1%	80.0%	69.8%	65.1%
	Somewhat satisfied	54	73	15	4	11	157
		19.6%	15.7%	30.6%	11.4%	12.8%	17.2%
	Very satisfied	40	59	6	2	14	121
		14.5%	12.7%	12.2%	5.7%	16.3%	13.3%
	Very dissatisfied	17	95	1	1	1	115
		1.2%	4.8%	1.4%	1.0%	0.6%	3.0%
7b. SATISFACTION Individual study spaces	Somewhat dissatisfied	70	176	3	6	3	258
		4.8%	8.9%	4.1%	5.7%	1.8%	6.8%
	Neutral	262	584	32	47	82	1,007
		18.1%	29.4%	43.2%	44.8%	48.0%	26.6%
	Somewhat satisfied	570	694	22	28	43	1,357
		39.4%	34.9%	29.7%	26.7%	25.1%	35.9%
	Very satisfied	527	437	16	23	42	1,045
		36.4%	22.0%	21.6%	21.9%	24.6%	27.6%
7c. SATISFACTION Photocopiers	Very dissatisfied	25	72	0	3	4	104
		1.6%	3.3%	0.0%	2.0%	1.5%	2.4%
	Somewhat dissatisfied	83	207	6	8	6	310
		5.4%	9.4%	5.1%	5.3%	2.2%	7.3%
	Neutral	206	475	32	50	83	846
		13.4%	21.7%	27.1%	32.9%	30.9%	19.8%
	Somewhat satisfied	543	831	41	48	83	1,546
		35.4%	37.9%	34.7%	31.6%	30.9%	36.2%
	Very satisfied	679	608	39	43	93	1,462
		44.2%	27.7%	33.1%	28.3%	34.6%	34.3%
	Very dissatisfied	72	161	8	9	18	268
		5.4%	7.3%	4.8%	4.4%	4.6%	6.2%
	Somewhat dissatisfied	166	356	23	27	53	625
		12.4%	16.1%	13.9%	13.3%	13.6%	14.5%
	Neutral	390	640	42	58	103	1,233

		29.0%	28.9%	25.3%	28.6%	26.5%	28.6%
	Somewhat satisfied	424	676	65	66	144	1,375
		31.5%	30.5%	39.2%	32.5%	37.0%	31.9%
	Very satisfied	292	381	28	43	71	815
		21.7%	17.2%	16.9%	21.2%	18.3%	18.9%
7d. SATISFACTION Scanners	Very dissatisfied	18	48	1	3	4	74
		2.5%	4.4%	1.6%	3.9%	2.8%	3.5%
	Somewhat dissatisfied	62	99	2	6	6	175
		8.7%	9.1%	3.2%	7.8%	4.2%	8.4%
	Neutral	297	505	34	41	69	946
		41.7%	46.2%	54.8%	53.2%	48.6%	45.3%
	Somewhat satisfied	188	271	14	11	39	523
		26.4%	24.8%	22.6%	14.3%	27.5%	25.1%
	Very satisfied	148	169	11	16	24	368
		20.8%	15.5%	17.7%	20.8%	16.9%	17.6%
7e. SATISFACTION Laptops available for loan	Very dissatisfied	11	13	0	1	1	26
		2.2%	1.7%	0.0%	2.0%	1.0%	1.8%
	Somewhat dissatisfied	27	22	0	3	2	54
		5.4%	3.0%	0.0%	5.9%	2.0%	3.8%
	Neutral	259	475	24	36	70	864
		52.1%	63.8%	75.0%	70.6%	71.4%	60.8%
	Somewhat satisfied	97	114	5	3	15	234
		19.5%	15.3%	15.6%	5.9%	15.3%	16.5%
	Very satisfied	103	120	3	8	10	244
		20.7%	16.1%	9.4%	15.7%	10.2%	17.2%
7f. SATISFACTION Geographical Information Systems Laboratory	Very dissatisfied	4	9	0	1	0	14
		1.3%	1.5%	0.0%	2.9%	0.0%	1.3%
	Somewhat dissatisfied	7	24	1	2	1	35
		2.3%	4.1%	3.0%	5.7%	1.3%	3.4%
	Neutral	182	322	18	25	49	596
		58.5%	54.9%	54.5%	71.4%	62.8%	57.1%
	Somewhat satisfied	54	102	8	2	19	185
		17.4%	17.4%	24.2%	5.7%	24.4%	17.7%
	Very satisfied	64	129	6	5	9	213
		20.6%	22.0%	18.2%	14.3%	11.5%	20.4%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
8a. An MIT library building	More often than once a week	378	690	41	58	62	1,229
		20.1%	25.2%	16.0%	19.9%	9.9%	21.2%
	Once a week	432	640	40	64	83	1,259
		22.9%	23.4%	15.6%	21.9%	13.2%	21.7%
	Monthly	515	798	69	71	193	1,646
		27.3%	29.1%	26.8%	24.3%	30.8%	28.4%
	Less often than once a month	393	494	91	70	187	1,235
		20.9%	18.0%	35.4%	24.0%	29.8%	21.3%
	Never	166	118	16	29	102	431
		8.8%	4.3%	6.2%	9.9%	16.3%	7.4%
8b. Elsewhere at MIT	More often than once a week	308	1,221	145	173	203	2,050
		16.5%	45.2%	57.8%	62.0%	34.1%	36.0%
	Once a week	377	537	32	26	86	1,058
		20.2%	19.9%	12.7%	9.3%	14.4%	18.6%
	Monthly	431	329	31	26	78	895
		23.1%	12.2%	12.4%	9.3%	13.1%	15.7%
	Less often than once a month	392	294	28	21	104	839
		21.0%	10.9%	11.2%	7.5%	17.4%	14.7%
	Never	355	319	15	33	125	847

8c. Off-campus		19.1%	11.8%	6.0%	11.8%	21.0%	14.9%
	More often than once a week	120	812	121	92	134	1,279
		6.5%	30.4%	48.0%	33.2%	22.4%	22.6%
	Once a week	113	464	41	42	97	757
		6.1%	17.3%	16.3%	15.2%	16.2%	13.4%
	Monthly	181	369	25	33	81	689
		9.8%	13.8%	9.9%	11.9%	13.5%	12.2%
	Less often than once a month	485	385	32	36	100	1,038
		26.2%	14.4%	12.7%	13.0%	16.7%	18.4%
	Never	949	645	33	74	186	1,887
		51.4%	24.1%	13.1%	26.7%	31.1%	33.4%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
9. How do you learn about MIT Libraries services? Check all that apply.	9. Biblotech Newsletter	18	30	37	2	26	113
		0.3%	0.3%	4.9%	0.3%	1.5%	0.6%
		1.0%	1.1%	15.5%	0.7%	4.5%	2.0%
	9. Book(cart)mobile	62	44	0	2	10	118
		1.0%	0.5%	0.0%	0.3%	0.6%	0.6%
		3.4%	1.6%	0.0%	0.7%	1.7%	2.1%
	9. Colleagues/Friends	1,092	1,491	108	133	211	3,035
		16.8%	16.3%	14.4%	18.4%	12.5%	16.1%
		59.6%	55.5%	45.4%	47.5%	36.3%	54.0%
	9. Ed Tech Times	11	20	2	1	4	38
		0.2%	0.2%	0.3%	0.1%	0.2%	0.2%
		0.6%	0.7%	0.8%	0.4%	0.7%	0.7%
	9. Email from Libraries	480	1,009	99	82	168	1,838
		7.4%	11.1%	13.2%	11.4%	10.0%	9.8%
		26.2%	37.6%	41.6%	29.3%	28.9%	32.7%
	9. Faculty (advisor, faculty member, thesis supervisor)	897	851	31	62	68	1,909
		13.8%	9.3%	4.1%	8.6%	4.0%	10.2%
		49.0%	31.7%	13.0%	22.1%	11.7%	34.0%
	9. Graduate Student News	10	221	2	8	3	244
		0.2%	2.4%	0.3%	1.1%	0.2%	1.3%
		0.5%	8.2%	0.8%	2.9%	0.5%	4.3%
	9. IS&T Newsletter	56	82	59	33	135	365
		0.9%	0.9%	7.9%	4.6%	8.0%	1.9%
		3.1%	3.1%	24.8%	11.8%	23.2%	6.5%
	9. Library brochures	557	555	39	24	89	1,264
		8.6%	6.1%	5.2%	3.3%	5.3%	6.7%
		30.4%	20.7%	16.4%	8.6%	15.3%	22.5%
	9. Library orientation sessions/events	270	580	13	8	29	900
		4.1%	6.4%	1.7%	1.1%	1.7%	4.8%
		14.7%	21.6%	5.5%	2.9%	5.0%	16.0%
	9. Library RSS feeds	11	13	2	1	2	29
		0.2%	0.1%	0.3%	0.1%	0.1%	0.2%
		0.6%	0.5%	0.8%	0.4%	0.3%	0.5%
	9. Library staff	515	852	79	42	185	1,673
		7.9%	9.3%	10.5%	5.8%	11.0%	8.9%
		28.1%	31.7%	33.2%	15.0%	31.8%	29.8%
	9. Library web site	949	1,730	117	166	343	3,305
		14.6%	19.0%	15.6%	23.0%	20.4%	17.6%
		51.8%	64.4%	49.2%	59.3%	58.9%	58.8%
	9. MIT Events Page	84	110	5	6	33	238
		1.3%	1.2%	0.7%	0.8%	2.0%	1.3%
		4.6%	4.1%	2.1%	2.1%	5.7%	4.2%
	9. MIT Home Page	355	509	40	77	131	1,112

		5.5%	5.6%	5.3%	10.7%	7.8%	5.9%
		19.4%	19.0%	16.8%	27.5%	22.5%	19.8%
	9. Posters	133	139	5	10	14	301
		2.0%	1.5%	0.7%	1.4%	0.8%	1.6%
		7.3%	5.2%	2.1%	3.6%	2.4%	5.4%
	9. Slide shows in the infinite corridor	121	59	1	2	4	187
		1.9%	0.6%	0.1%	0.3%	0.2%	1.0%
		6.6%	2.2%	0.4%	0.7%	0.7%	3.3%
	9. T.A. / R.A.	341	252	16	1	7	617
		5.2%	2.8%	2.1%	0.1%	0.4%	3.3%
		18.6%	9.4%	6.7%	0.4%	1.2%	11.0%
	9. Tech Talk	38	57	34	9	72	210
		0.6%	0.6%	4.5%	1.2%	4.3%	1.1%
		2.1%	2.1%	14.3%	3.2%	12.4%	3.7%
	9. The Tech	202	154	14	12	44	426
		3.1%	1.7%	1.9%	1.7%	2.6%	2.3%
		11.0%	5.7%	5.9%	4.3%	7.6%	7.6%
	9. Web search engines (e.g., Google, Yahoo!, etc.)	203	289	32	32	71	627
		3.1%	3.2%	4.3%	4.4%	4.2%	3.3%
		11.1%	10.8%	13.4%	11.4%	12.2%	11.2%
9. Other, please specify	106	82	15	8	33	244	
	1.6%	0.9%	2.0%	1.1%	2.0%	1.3%	
	5.8%	3.1%	6.3%	2.9%	5.7%	4.3%	
Total	6,511	9,129	750	721	1,682	18,793	
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
10. Which web site(s) at MIT do you consult regularly in the course of your studies or work? Please check all that apply.	10. MIT home page	1,556	1,971	215	215	484	4,441
		21.0%	19.5%	23.1%	28.2%	28.8%	21.3%
		82.9%	71.9%	83.7%	74.4%	76.7%	76.6%
	10. Department/Lab/Center home page	756	1,255	148	135	283	2,577
		10.2%	12.4%	15.9%	17.7%	16.8%	12.3%
		40.3%	45.8%	57.6%	46.7%	44.8%	44.5%
	10. MIT course pages (e.g., 18.01, 3.091)	1,746	1,781	145	37	145	3,854
		23.5%	17.7%	15.6%	4.9%	8.6%	18.5%
		93.0%	65.0%	56.4%	12.8%	23.0%	66.5%
	10. MIT search page	1,195	1,355	129	138	289	3,106
		16.1%	13.4%	13.8%	18.1%	17.2%	14.9%
		63.7%	49.5%	50.2%	47.8%	45.8%	53.6%
	10. Any of the Libraries web pages	695	1,652	151	171	320	2,989
		9.4%	16.4%	16.2%	22.4%	19.0%	14.3%
		37.0%	60.3%	58.8%	59.2%	50.7%	51.6%
	10. WebSIS	1,363	1,856	118	50	87	3,474
		18.4%	18.4%	12.7%	6.6%	5.2%	16.6%
		72.6%	67.7%	45.9%	17.3%	13.8%	60.0%
	10. None	16	43	11	8	46	124
		0.2%	0.4%	1.2%	1.0%	2.7%	0.6%
		0.9%	1.6%	4.3%	2.8%	7.3%	2.1%
	10. Other, please specify	89	177	15	8	26	315
		1.2%	1.8%	1.6%	1.0%	1.5%	1.5%
		4.7%	6.5%	5.8%	2.8%	4.1%	5.4%
	Total	7,416	10,090	932	762	1,680	20,880
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
11. When you are looking for an article, what is the FIRST place you would turn to find the full article?	Barton, the Libraries online catalog	288	272	28	23	83	694
		15.7%	10.0%	10.8%	8.0%	13.9%	12.2%
	Vera, the Libraries gateway to electronic subscriptions	478	1,013	107	113	222	1,933
		26.1%	37.3%	41.2%	39.1%	37.1%	34.0%
	Individual databases	108	351	39	56	50	604
		5.9%	12.9%	15.0%	19.4%	8.4%	10.6%
	Print index	7	2	2	0	2	13
		0.4%	0.1%	0.8%	0.0%	0.3%	0.2%
	Library staff	23	11	2	0	3	39
		1.3%	0.4%	0.8%	0.0%	0.5%	0.7%
	Google	715	581	37	20	109	1,462
		39.1%	21.4%	14.2%	6.9%	18.2%	25.7%
	Google Scholar	110	208	13	10	26	367
		6.0%	7.7%	5.0%	3.5%	4.3%	6.4%
	Other search engine (such as Yahoo, MSN, dogpile, etc.)	13	12	0	4	5	34
		0.7%	0.4%	0.0%	1.4%	0.8%	0.6%
	Subject-specific site	48	159	16	34	54	311
		2.6%	5.9%	6.2%	11.8%	9.0%	5.5%
11. When you are looking for an article, what is the SECOND place you would turn to find the full article?	Barton, the Libraries online catalog	15	21	5	1	18	60
		0.8%	0.8%	1.9%	0.3%	3.0%	1.1%
	Other, please specify	24	87	11	28	26	176
		1.3%	3.2%	4.2%	9.7%	4.3%	3.1%
	Barton, the Libraries online catalog	411	538	38	59	116	1,162
		22.8%	20.0%	15.4%	21.3%	20.8%	20.9%
	Vera, the Libraries gateway to electronic subscriptions	418	700	68	78	101	1,365
		23.2%	26.0%	27.5%	28.2%	18.1%	24.5%
	Individual databases	214	387	45	43	84	773
		11.9%	14.4%	18.2%	15.5%	15.0%	13.9%
	Print index	17	13	5	2	4	41
		0.9%	0.5%	2.0%	0.7%	0.7%	0.7%
	Library staff	81	35	4	1	26	147
		4.5%	1.3%	1.6%	0.4%	4.7%	2.6%
	Google	233	417	37	45	82	814
		13.0%	15.5%	15.0%	16.2%	14.7%	14.6%
	Google Scholar	179	313	20	19	49	580
		9.9%	11.6%	8.1%	6.9%	8.8%	10.4%
11. When you are looking for an article, what is the THIRD place you would turn to find the full article?	Other search engine (such as Yahoo, MSN, dogpile, etc.)	131	59	1	4	12	207
		7.3%	2.2%	0.4%	1.4%	2.1%	3.7%
	Subject-specific site	68	137	10	16	37	268
		3.8%	5.1%	4.0%	5.8%	6.6%	4.8%
	Departmental reading room or own personal collection	38	58	13	3	37	149
		2.1%	2.2%	5.3%	1.1%	6.6%	2.7%
	Other, please specify	9	32	6	7	11	65
		0.5%	1.2%	2.4%	2.5%	2.0%	1.2%
	Barton, the Libraries online catalog	350	640	39	73	102	1,204
		20.3%	24.7%	17.0%	28.9%	20.6%	22.7%
	Vera, the Libraries gateway to electronic subscriptions	236	327	24	27	51	665
		13.7%	12.6%	10.5%	10.7%	10.3%	12.6%
	Individual databases	235	368	34	27	61	725
		13.7%	14.2%	14.8%	10.7%	12.3%	13.7%
	Print index	34	41	6	2	17	100
		2.0%	1.6%	2.6%	0.8%	3.4%	1.9%
	Library staff	207	145	9	7	33	401
		12.0%	5.6%	3.9%	2.8%	6.7%	7.6%
	Google	239	419	42	51	81	832

		13.9%	16.2%	18.3%	20.2%	16.3%	15.7%
	Google Scholar	149	278	28	30	47	532
		8.7%	10.7%	12.2%	11.9%	9.5%	10.1%
	Other search engine (such as Yahoo, MSN, dogpile, etc.)	87	79	4	6	25	201
		5.1%	3.0%	1.7%	2.4%	5.0%	3.8%
	Subject-specific site	95	111	19	13	23	261
		5.5%	4.3%	8.3%	5.1%	4.6%	4.9%
	Departmental reading room or own personal collection	78	154	19	14	46	311
		4.5%	5.9%	8.3%	5.5%	9.3%	5.9%
	Other, please specify	11	32	5	3	10	61
		0.6%	1.2%	2.2%	1.2%	2.0%	1.2%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
12. When you are looking for a book, what is the FIRST place you would turn to find the book?	Barton, the Libraries online catalog	1,234	2,004	173	213	380	4,004
		67.7%	74.6%	68.7%	76.9%	63.5%	71.1%
	Vera, the Libraries gateway to electronic subscriptions	24	45	6	8	14	97
		1.3%	1.7%	2.4%	2.9%	2.3%	1.7%
	Worldcat	9	11	1	0	7	28
		0.5%	0.4%	0.4%	0.0%	1.2%	0.5%
	Other library online catalog (e.g., Hollis)	21	26	7	1	13	68
		1.2%	1.0%	2.8%	0.4%	2.2%	1.2%
	A database of e-books	16	10	0	1	3	30
		0.9%	0.4%	0.0%	0.4%	0.5%	0.5%
	Library staff	53	28	2	1	13	97
		2.9%	1.0%	0.8%	0.4%	2.2%	1.7%
	Google	169	154	15	17	49	404
		9.3%	5.7%	6.0%	6.1%	8.2%	7.2%
	Google Scholar	9	14	4	0	2	29
		0.5%	0.5%	1.6%	0.0%	0.3%	0.5%
	Other search engine (such as Yahoo, MSN, dogpile, etc.)	3	4	0	0	2	9
		0.2%	0.1%	0.0%	0.0%	0.3%	0.2%
	Amazon.com or other online bookseller	177	251	26	21	60	535
		9.7%	9.3%	10.3%	7.6%	10.0%	9.5%
	Bookstores	61	24	2	5	12	104
		3.3%	0.9%	0.8%	1.8%	2.0%	1.8%
	Departmental reading room or own personal collection	38	95	10	7	31	181
		2.1%	3.5%	4.0%	2.5%	5.2%	3.2%
	Other, please specify	8	19	6	3	12	48
		0.4%	0.7%	2.4%	1.1%	2.0%	0.9%
12. When you are looking for a book, what is the SECOND place you would turn to find the book?	Barton, the Libraries online catalog	190	318	29	29	68	634
		10.8%	12.2%	12.7%	11.6%	12.3%	11.7%
	Vera, the Libraries gateway to electronic subscriptions	179	256	27	42	56	560
		10.1%	9.8%	11.8%	16.8%	10.1%	10.4%
	Worldcat	40	89	11	17	27	184
		2.3%	3.4%	4.8%	6.8%	4.9%	3.4%
	Other library online catalog (e.g., Hollis)	112	209	21	20	56	418
		6.3%	8.0%	9.2%	8.0%	10.1%	7.7%
	A database of e-books	90	77	1	7	9	184
		5.1%	3.0%	0.4%	2.8%	1.6%	3.4%
	Library staff	317	237	14	8	56	632
		18.0%	9.1%	6.1%	3.2%	10.1%	11.7%
	Google	227	417	25	38	61	768
		12.9%	16.0%	10.9%	15.2%	11.0%	14.2%
	Google Scholar	29	54	8	3	15	109
		1.6%	2.1%	3.5%	1.2%	2.7%	2.0%
	Other search engine (such as Yahoo, MSN, dogpile, etc.)	21	14	2	3	3	43

	etc.)	1.2%	0.5%	0.9%	1.2%	0.5%	0.8%
	Amazon.com or other online bookseller	340	565	57	58	123	1,143
		19.3%	21.7%	24.9%	23.2%	22.2%	21.2%
	Bookstores	142	117	10	6	31	306
		8.0%	4.5%	4.4%	2.4%	5.6%	5.7%
	Departmental reading room or own personal collection	63	216	20	17	39	355
		3.6%	8.3%	8.7%	6.8%	7.1%	6.6%
	Other, please specify	16	34	4	2	9	65
		0.9%	1.3%	1.7%	0.8%	1.6%	1.2%
12. When you are looking for a book, what is the THIRD place you would turn to find the book?	Barton, the Libraries online catalog	111	128	15	18	40	312
		6.8%	5.3%	7.7%	8.5%	8.5%	6.3%
	Vera, the Libraries gateway to electronic subscriptions	72	84	4	11	11	182
		4.4%	3.5%	2.0%	5.2%	2.3%	3.7%
	Worldcat	64	80	13	13	21	191
		3.9%	3.3%	6.6%	6.1%	4.5%	3.9%
	Other library online catalog (e.g., Hollis)	58	108	8	8	28	210
		3.5%	4.5%	4.1%	3.8%	5.9%	4.3%
	A database of e-books	60	66	2	4	11	143
		3.7%	2.7%	1.0%	1.9%	2.3%	2.9%
	Library staff	198	189	16	17	40	460
		12.1%	7.8%	8.2%	8.0%	8.5%	9.3%
	Google	248	405	26	39	64	782
		15.1%	16.8%	13.3%	18.3%	13.6%	15.8%
	Google Scholar	30	60	8	6	10	114
		1.8%	2.5%	4.1%	2.8%	2.1%	2.3%
	Other search engine (such as Yahoo, MSN, dogpile, etc.)	41	28	3	1	11	84
		2.5%	1.2%	1.5%	0.5%	2.3%	1.7%
	Amazon.com or other online bookseller	343	754	61	56	125	1,339
		20.9%	31.2%	31.1%	26.3%	26.5%	27.1%
	Bookstores	296	311	25	21	63	716
		18.0%	12.9%	12.8%	9.9%	13.4%	14.5%
	Departmental reading room or own personal collection	99	178	15	15	39	346
		6.0%	7.4%	7.7%	7.0%	8.3%	7.0%
	Other, please specify	23	23	0	4	8	58
		1.4%	1.0%	0.0%	1.9%	1.7%	1.2%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
13. When you are looking for basic facts and figures, what is the FIRST place you would turn to find it?	Virtual Reference Collection	66	91	11	14	27	209
		3.6%	3.4%	4.6%	5.5%	4.8%	3.8%
	Library staff	22	36	7	3	12	80
		1.2%	1.4%	2.9%	1.2%	2.2%	1.5%
	Local colleagues and experts	39	119	10	17	29	214
		2.1%	4.5%	4.2%	6.7%	5.2%	3.9%
	Individual databases	28	50	8	2	11	99
		1.5%	1.9%	3.3%	0.8%	2.0%	1.8%
	Printed handbooks, dictionaries, encyclopedias, etc.	95	126	23	15	62	321
		5.2%	4.8%	9.6%	5.9%	11.1%	5.8%
	Google	1,494	2,102	162	190	380	4,328
		81.9%	79.6%	67.8%	74.8%	68.1%	78.5%
	Other search engine (e.g., Ask.com)	27	27	2	2	9	67
		1.5%	1.0%	0.8%	0.8%	1.6%	1.2%
	Departmental reading room or own personal collection	9	47	10	6	19	91
		0.5%	1.8%	4.2%	2.4%	3.4%	1.6%
	Other, please specify	44	43	6	5	9	107
		2.4%	1.6%	2.5%	2.0%	1.6%	1.9%
13. When you are looking for basic facts and figures,	Virtual Reference Collection	93	139	16	10	33	291

what is the SECOND place you would turn to find it?		5.5%	6.0%	8.5%	4.8%	7.2%	6.0%
	Library staff	62	71	6	6	26	171
		3.7%	3.1%	3.2%	2.9%	5.6%	3.5%
	Local colleagues and experts	183	471	32	35	84	805
		10.9%	20.3%	16.9%	16.9%	18.2%	16.6%
	Individual databases	100	148	11	10	21	290
		6.0%	6.4%	5.8%	4.8%	4.6%	6.0%
	Printed handbooks, dictionaries, encyclopedias, etc.	536	545	44	55	98	1,278
		31.9%	23.5%	23.3%	26.6%	21.3%	26.3%
	Google	178	311	34	38	81	642
		10.6%	13.4%	18.0%	18.4%	17.6%	13.2%
	Other search engine (e.g., Ask.com)	404	355	18	33	50	860
		24.0%	15.3%	9.5%	15.9%	10.8%	17.7%
	Departmental reading room or own personal collection	74	201	23	16	49	363
	Other, please specify	4.4%	8.7%	12.2%	7.7%	10.6%	7.5%
13. When you are looking for basic facts and figures, what is the THIRD place you would turn to find it?		50	76	5	4	19	154
		3.0%	3.3%	2.6%	1.9%	4.1%	3.2%
	Virtual Reference Collection	118	152	10	11	31	322
		8.0%	7.7%	6.9%	7.0%	8.4%	7.8%
	Library staff	153	167	14	7	37	378
		10.3%	8.5%	9.7%	4.4%	10.0%	9.2%
	Local colleagues and experts	315	477	35	44	77	948
		21.3%	24.3%	24.3%	27.8%	20.9%	23.0%
	Individual databases	121	155	10	11	20	317
		8.2%	7.9%	6.9%	7.0%	5.4%	7.7%
	Printed handbooks, dictionaries, encyclopedias, etc.	378	450	30	40	81	979
		25.5%	22.9%	20.8%	25.3%	22.0%	23.8%
	Google	63	124	15	11	42	255
		4.3%	6.3%	10.4%	7.0%	11.4%	6.2%
	Other search engine (e.g., Ask.com)	156	145	12	11	31	355
		10.5%	7.4%	8.3%	7.0%	8.4%	8.6%
	Departmental reading room or own personal collection	162	258	16	20	45	501
	Other, please specify	10.9%	13.1%	11.1%	12.7%	12.2%	12.2%
		15	35	2	3	5	60
		1.0%	1.8%	1.4%	1.9%	1.4%	1.5%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
14a. More instruction on improving skills necessary to locate, evaluate, and effectively use needed information, integrated into the MIT curriculum	Not important	300	475	41	40	79	935
		16.6%	18.5%	18.3%	19.0%	18.2%	17.8%
	Somewhat important	658	1,000	105	93	159	2,015
		36.5%	38.9%	46.9%	44.3%	36.6%	38.4%
	Very important	525	697	60	50	134	1,466
		29.1%	27.1%	26.8%	23.8%	30.8%	28.0%
14b. More online tutorials, explaining how to find research information	Essential	321	396	18	27	63	825
		17.8%	15.4%	8.0%	12.9%	14.5%	15.7%
	Not important	263	335	31	36	52	717
		14.6%	12.6%	13.4%	14.4%	9.7%	13.1%
	Somewhat important	682	1,018	90	101	219	2,110
		37.8%	38.4%	39.0%	40.4%	40.8%	38.5%
14c. An online "wizard" that would help me select the best electronic research tools for my topic	Very important	600	911	82	72	193	1,858
		33.2%	34.3%	35.5%	28.8%	35.9%	33.9%
	Essential	260	389	28	41	73	791
		14.4%	14.7%	12.1%	16.4%	13.6%	14.4%
	Not important	207	386	46	39	78	756
		11.5%	14.6%	20.4%	15.4%	14.7%	13.9%
	Somewhat important	516	765	64	94	185	1,624

		28.8%	29.0%	28.3%	37.2%	34.8%	29.8%
	Very important	684	985	81	77	179	2,006
		38.1%	37.3%	35.8%	30.4%	33.6%	36.8%
	Essential	386	506	35	43	90	1,060
		21.5%	19.2%	15.5%	17.0%	16.9%	19.5%
14d. A single interface that allows me to search across a variety of databases, web pages, and textual information	Not important	39	77	21	7	26	170
		2.2%	2.9%	8.8%	2.6%	4.7%	3.1%
	Somewhat important	255	339	50	34	98	776
		14.1%	12.7%	20.9%	12.8%	17.9%	14.0%
	Very important	650	919	98	105	216	1,988
		36.0%	34.3%	41.0%	39.6%	39.4%	35.9%
	Essential	864	1,343	70	119	208	2,604
		47.8%	50.1%	29.3%	44.9%	38.0%	47.0%
14e. More access to library subscriptions available to me through external search engines such as Google Scholar or Yahoo!, etc.	Not important	175	241	27	25	55	523
		10.1%	9.3%	12.5%	9.7%	10.6%	9.8%
	Somewhat important	501	641	56	59	142	1,399
		29.0%	24.6%	25.9%	22.9%	27.5%	26.3%
	Very important	555	813	63	80	187	1,698
		32.2%	31.2%	29.2%	31.0%	36.2%	31.9%
	Essential	495	910	70	94	133	1,702
		28.7%	34.9%	32.4%	36.4%	25.7%	32.0%
14f. Services - tutorials, news, library workshops and classes, library events - available to me on technology other than PCs, such as PDAs, cell phones, podcasting, webcasting, etc.	Not important	874	1,330	134	124	272	2,734
		49.7%	51.4%	63.5%	50.8%	56.3%	51.7%
	Somewhat important	550	798	62	83	145	1,638
		31.3%	30.8%	29.4%	34.0%	30.0%	31.0%
	Very important	211	327	10	21	52	621
		12.0%	12.6%	4.7%	8.6%	10.8%	11.8%
	Essential	123	133	5	16	14	291
		7.0%	5.1%	2.4%	6.6%	2.9%	5.5%
14g. Delivery of materials (e.g., books) directly to my office	Not important	833	1,188	95	95	250	2,461
		49.6%	45.4%	41.3%	36.3%	46.7%	46.2%
	Somewhat important	436	787	67	81	172	1,543
		26.0%	30.0%	29.1%	30.9%	32.1%	29.0%
	Very important	262	393	39	49	81	824
		15.6%	15.0%	17.0%	18.7%	15.1%	15.5%
	Essential	147	251	29	37	32	496
		8.8%	9.6%	12.6%	14.1%	6.0%	9.3%
14h. Expand the historic depth of our online collection by providing more electronic access to older journals	Not important	215	221	12	9	31	488
		12.2%	8.3%	5.0%	3.3%	5.6%	8.9%
	Somewhat important	570	424	43	30	118	1,185
		32.3%	16.0%	18.0%	11.1%	21.5%	21.6%
	Very important	525	661	82	59	186	1,513
		29.8%	24.9%	34.3%	21.9%	33.8%	27.6%
	Essential	452	1,350	102	172	215	2,291
		25.7%	50.8%	42.7%	63.7%	39.1%	41.8%
14i. Tools that allow me to identify and share books and articles of interest with others in the MIT community, similar to social bookmarking	Not important	515	759	98	75	183	1,630
		31.2%	30.8%	50.8%	32.8%	38.8%	32.5%
	Somewhat important	654	932	68	77	174	1,905
		39.6%	37.8%	35.2%	33.6%	36.9%	38.0%
	Very important	344	533	23	49	88	1,037
		20.8%	21.6%	11.9%	21.4%	18.6%	20.7%
	Essential	137	243	4	28	27	439
		8.3%	9.9%	2.1%	12.2%	5.7%	8.8%
14j. Integration of library space with other types of community space, such as cafés, game rooms, performance venues, etc.	Not important	604	1,244	130	128	308	2,414
		34.0%	48.3%	62.2%	52.2%	63.6%	45.6%
	Somewhat important	484	668	46	66	100	1,364
		27.2%	26.0%	22.0%	26.9%	20.7%	25.8%

	Very important	435	418	24	35	56	968
		24.5%	16.2%	11.5%	14.3%	11.6%	18.3%
	Essential	256	243	9	16	20	544
		14.4%	9.4%	4.3%	6.5%	4.1%	10.3%
14k. Other	Not important	14	15	0	1	7	37
		12.0%	6.3%	0.0%	3.7%	17.1%	8.4%
	Somewhat important	14	18	1	2	2	37
		12.0%	7.6%	6.3%	7.4%	4.9%	8.4%
	Very important	31	52	2	6	5	96
		26.5%	21.9%	12.5%	22.2%	12.2%	21.9%
	Essential	58	152	13	18	27	268
		49.6%	64.1%	81.3%	66.7%	65.9%	61.2%
		Respondent type					
		Undergraduate Student	Graduate Student	Faculty	PostDoc	Other Staff	Overall
16. Overall, how satisfied are you with the MIT Libraries?	Very dissatisfied	5	12	4	2	0	23
		0.3%	0.4%	1.6%	0.7%	0.0%	0.4%
	Somewhat dissatisfied	45	63	13	7	7	135
		2.5%	2.3%	5.2%	2.5%	1.2%	2.4%
	Neutral	214	181	15	17	42	469
		12.0%	6.7%	6.0%	6.0%	7.3%	8.4%
	Somewhat satisfied	896	1,183	95	118	177	2,469
		50.2%	44.0%	37.7%	42.0%	30.8%	44.2%
	Very satisfied	626	1,250	125	137	349	2,487
		35.1%	46.5%	49.6%	48.8%	60.7%	44.5%
	Total	1,786	2,689	252	281	575	5,583
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%