User Experience Group

Nicole Hennig
Darcy Duke
Remlee Green
Stephanie Hartman
Lisa Horowitz

Lisa Sweeney
Melissa Feiden
Marion Leeds Carroll
Georgiana McReynolds
Wendy Bossons

ux-lib@mit.edu + Joanne Samuelson
Darcy Duke
Web Manager & User Experience Librarian
• Web manager: public web & web interfaces: Barton, Vera, DSpace, DOME, mobile sites
• UIG chair
• leads & coordinates usability testing
• creates new web sites
• user interface design for web & mobile interfaces
• member of UX strategy, participates in ethnographic studies and other user research

Remlee Green
User Experience Librarian
• leads our betas program
• permanent member of UIG
• helps plan & conduct usability tests
• point person for our mobile interfaces
• social media coordinator: Twitter, Facebook, Flickr
• member of UX strategy, participates in ethnographic studies and other user research
• on the marketing team

Stephanie Hartman
User Experience Librarian
• member of UX strategy, participates in ethnographic studies & other user research
• point person for user research related to library spaces on campus & the blending of virtual and physical spaces
• collaborates with staff from other units in carrying out user research
• permanent member of Public Spaces UX group
• on the marketing team
• participates in Ask Us! and is point person for Tell Us!
• UX rep on Service Operations Team
Lisa Horowitz
Assessment Librarian/Acting Brain and Cognitive Sciences Liaison
- contributing role to UX
- leads & coordinates assessment activities between UX and other groups in the libraries
- leads & coordinates user research as a member of the UX strategy group, such as ethnographic studies, observational studies, quantitative statistics about users
- collaborates with staff from other units in carrying out user research

Lisa Sweeney
Program Head, GIS Services
- contributing role to UX
- leads & coordinates user research as a member of the UX strategy group, such as ethnographic studies, observational studies, quantitative statistics about users
- collaborates with staff from other units in carrying out research activities

Melissa Feiden
Annex Services & User Experience Librarian
- contributing role to UX
- permanent member of UIG
- works on web site creation & design
- helps plan & conduct usability tests
- point person for web interfaces of the library catalog and services related to borrowing
- serves on marketing team

Georgiana McReynolds
Management & Social Sciences Librarian
- contributing role to UX
- permanent member of UIG
- works on web site creation & design
- helps plan and conduct usability tests
- point person for LibGuides and web pages created by librarians
Marion Leeds Carroll  
**Web Assistant**  
- works with Darcy and UIG on web site creation  
- edits pages for our public web sites  
- creates slide shows & other graphics for the web  
- manages pages served by LibGuides & Wordpress  

Wendy Bossons  
**Senior Software Engineer**  
- contributing role to UX  
- works with Darcy & UIG on user interface programming for our web sites & web interfaces to tools such as Barton, Vera, DSpace, DOME  
- works on the administration of Wordpress as a content management system for our web sites  

Joanne Samuelson  
**Administrative Assistant**  
- contributing role to UX  
- administrative help to UX and other staff located in Barker Library and Cubespace  

Nicole Hennig  
**Head, User Experience Group**  
- manages the UX group  
- chairs the UX strategy group  
- plans, leads, coordinates user needs studies  
- chairs the Public Spaces UX Group  
- chairs the Emerging Technology subgroup  
- member of Library Council  
- collaborates with other unit heads  
- serves on the TechOps Coordination team  
- serves on the Project Review Committee  

UX Wiki  
[https://wikis.mit.edu/confluence/x/QpTGAw](https://wikis.mit.edu/confluence/x/QpTGAw)