Document Services

Public Services All-Staff Meeting
In the style of documentarian Ken Burns
December 13, 2007
[Imagine your twangy tune of choice ...]
Signs o’ the times
Local Initiatives

- Improving Lending and Borrowing
- Supporting the system
- More color scanning
- BScan ILL
- Infrastructure Improvements
Better Lending = Better Borrowing

- ILL loan period extended to 28 days
- RAPID means more lending, faster
- Article lending up 69% from FY 06
- Faster delivery with BScan ILL
- Improving RAPID routing
Borrowing Improvements

- ILB Hold period adjusted to 2 weeks
- New methods to get color content in a rush
- Referring unfilled requests via Ask Us!
- Routing requests for items in storage to LSA
More theses in DSpace

- FY 07-4,477 theses added
- 1,366 of the theses added were discarded theses from the ESL
- More color scanning of new doctoral theses
- Rush scanning of new theses for MIT users
Supporting the System

- More E-Reserves scanning
- URSA Implementation
- DDTF Recommendations
- DDCG
- LSA Article Delivery
New scanner + BScan-ILL

- Fast color scanner
  - XL scanning surface
  - Fast document feeder
  - More color scanning
  - More scanning on glass

- BScan-ILL
  - Files auto-delivered
  - Integrated with ILLiad
  - Easy to re-send articles later
Infrastructure Improvements

- Developing new request management system with DCAD
- Becoming “PCI Compliant”
- Cross-Training Program
- Coming soon:
  - Documentation Wiki
  - Scanning studio
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- Christine Quirion
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