INFORMATION TECHNOLOGY AND DISCOVERY SERVICES

All-Staff Presentations
November, 2013
Nina Davis-Millis
What We Do

In collaboration with others, we:

• take care of the software applications, user interfaces, computer hardware, and technology services that support the work of the Libraries’ staff and users
• provide an excellent and stable production environment
• plan and implement improvements that will provide benefits for the immediate future
MEET OUR TEAMS!

http://libguides.mit.edu/ITDS
Desktop Support

...manages Libraries computer hardware (staff and public, hardware and software, including the DIRC) and provides help desk support to employees of the Libraries.

Team members:
• Pam Nicholas, Team Lead
• Olimpia Caceres-Brown
• DITR Consultants*
Enterprise Systems

... provides application and operational support and quality assurance for the MIT Libraries' enterprise systems including Barton, DSpace/DOME, Archivist’s Toolkit, Iris, EZProxy, SFX, and e-control.

Team members:
- Beth Brennan
- Carl Jones
- Jane Marcus
- Sara Meyers
- Christine Moulen
- Sean Thomas
- Rich Wenger
Out of Scope for Enterprise Systems

- Cataloging or metadata production. These functions – for digital, electronic, and tangible formats – are now part of Acquisitions & Discovery Enhancement
IT Infrastructure

… provides core computing and data storage services in support of the MIT Libraries. Includes servers, Unix and Windows operating systems, security, disaster recovery, and business continuity.

Team Members:
• Alex Brennen, Team Lead
• Tim Rix
User Experience and Web Services

...develops, maintains, and produces the Libraries’ public web site, including the user interfaces of locally managed virtual services such as Barton, DSpace@MIT, and Dome...

Team members:
• Darcy Duke, *Program Lead*
• Melissa Feiden*
• Remlee Green
• Zach Green
• Stephanie Hartman
• Georgiana McReynolds*
User Experience and Web Services

...Also performs user research and assessment, and collaborates in these areas with other units to improve our users' experience.
Out of Scope for UX

- Staff web
- Managing physical spaces (but we’re happy to help bridge the physical/virtual divide!)
ITDS – The Big Picture

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IT Infrastructure
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User Experience & Web Services
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*=contributing role
QUESTIONS?

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